



Silverstripe Search

Finding your content just got a lot smoother



Silverstripe Search 2.0

Updated: March 2026



Effective information retrieval is the cornerstone of success for any content specialist. Silverstripe Search helps you deliver relevant search results, fast.

More than a powerful platform

Silverstripe Search is more than just an advanced platform. Driven by Elasticsearch and fully managed by our team, it offers reliability and performance. Unlike off-the-shelf options, our predictable plans are combined with solid support so you get reliable search without the maintenance.

Our partnership with Elastic enhances Silverstripe Search, pairing an advanced search engine with the reliability and availability that you can expect from all of Silverstripe's services. This collaboration brings cutting-edge technology and expertise to our platform, ensuring seamless, scalable, and fully managed search solutions tailored to your needs.

Enhancing your Silverstripe Search Experience

We're committed to providing the best search capabilities for your Silverstripe Search projects and are proud to announce that we're introducing a new self-service dashboard. Analyst and Architect customers can use this dashboard to view engines and set up synonyms as well as implement and adjust relevance tuning, boosts, and curations. Soon you'll be able to access analytics from this same dashboard.

What's happening

Silverstripe Search is getting a major update in April 2026 introducing a new self-service dashboard providing the ability to easily add curations as well as access to view key aspects of your search set-up.

All Analyst plans will continue to be discounted by \$100 per month until 30 June 2026 while we work on more self-service features so that you can make the most of your Silverstripe Search implementation.

Roadmap

1. Dashboard information access through the Silverstripe Cloud Dashboard (April 2026 release)
2. Curations (April 2026 release)
3. Precision tuning, boost improvements, and credentials management
4. Analytics support

Feature highlights

Each of our plans offers different features and capabilities. You can take advantage of the full suite of tools and support.

If you have more complex requirements, our Architect plan has you covered. It includes federated search to find results from various sources and single tenancy for those needing dedicated isolation for security compliance.

Here are some of our favourite features:



Fully managed: we handle the technical side, so you can focus on providing a great user experience



Safe and secure: you get reliable, fault-tolerant infrastructure with 24/7 support and ISO27001K security certification for peace of mind



Te reo macron recognition: ensure a consistent experience for Te Reo Māori speakers



Self-service dashboard: providing the opportunity to curate content and support users to find exactly what they're looking for

Analyst plans and above:



Synonyms: step-up search recall with similar term recognition for precise results and no missed opportunities



PDF/DOCX indexing: easily search and retrieve document contents

Pricing and plans

Our pricing plans allow you to tailor your service to your needs and budget. Fixed-price plans ensure transparent and dependable pricing with no surprises—just consistently reliable search solutions.

		BASIC	ANALYST	ARCHITECT
Pricing	Per month NZD ¹	\$350	\$600 ²	\$3,495
Infrastructure	Tenancy	Shared	Shared	Dedicated
Volumes	Engines	1	1	60
	Storage	500 MB	500 MB	15 GB
	Requests ³	50k	50k	2 million
Features	Customisable index fields	✓	✓	✓
	Silverstripe SDK support ⁴	✓	✓	✓
	Te Reo macron recognition	✓	✓	✓
	Customisable search fields	✓	✓	✓
	Customisable results fields	✓	✓	✓
	Search term highlighting	✓	✓	✓
	Search field weighting	✓	✓	✓
	Precision tuning	✓	✓	✓
	Synonyms	✗	✓	✓
	PDF/Docx Indexing (15MB file size limit)	✗	✓	✓
	Self-service dashboard	✗	✓	✓
	Autocomplete	✗	✓	✓
	Customisable relevance model	✗	✓	✓
	Curations ⁵	✗	✓	✓
	Single tenancy	✗	✗	✓
	Federated search	✗	✗	✓
	API Logs	30 days	30 days	30 days

1. All prices are in New Zealand dollars and exclude GST and any relevant Marketplace fee. All prices are valid for 1 month from the date of quotation.

2. All Analyst plans will be discounted by NZ\$100 per month from 1 July 2025 to 30 June 2026.

3. Includes API queries made to the Silverstripe Search Service, including (but not limited to) search queries, index queries, and autocomplete queries.

4. Includes sorting, filtering, faceted search, and paginated search results.

5. Curations allow site administrators to present customised search results for specific queries.

Add-ons

Optional upgrades allow you to tailor your plan to handle larger data loads, accommodate high traffic volumes, and support additional deployments. You can access these extras at a fixed monthly rate, ensuring predictable costs as your needs grow. Pricing is per month (NZD).

		BASIC	ANALYST	ARCHITECT
Add-ons	Search set-up fee (one-off payment)	\$575	\$575	\$575
	Additional index	\$75	\$75	N/A
	Upgrade to 2GB of storage and 500k requests	\$185	\$185	N/A
	Upgrade to 4GB of storage and 2 million requests	\$375	\$375	N/A
	Upgrade to 30GB storage and 4 million requests	N/A	N/A	\$500
	Upgrade to 60GB storage and 8 million requests	N/A	N/A	\$1,500

Change fees

After set-up, any standard change to services will incur a \$300 fee plus any applicable GST or Marketplace fees unless otherwise documented.

Silverstripe is the trusted design and technology partner, delivering digital solutions and experiences that have a positive impact for the people of Aotearoa and beyond.



Take control of your search

Contact the team by emailing hello@silverstripe.com today to discover what package is right for you.

